

SALES GENERAL CONDITIONS INFORMATION AND NOTES

1) **ORDERS :**

1.1 When a order is placed by the Customer, it is implicit the observance and the acceptance of all below mentioned Sales General Conditions.

2) **DELIVERY TIME :**

2.1 As delivery day, it is intended the one in which goods are shipped or, anyhow, told as ready for the shipment. Partial shipments are admitted.

2.2 It is our principle to do our best to keep the delivery date promised but this fact does not constitute from our side an absolute commitment about shipping time and a possible delay is not giving the right to the Customer neither to cancel or reduce the order nor to commence any action or redraft for damages.

3) **SHIPMENT:**

3.1 Goods always travel at Customer's risk even if they are sold free delivered and our Firm cannot be held responsible for damages occurred during the transport. Possible requests for insurance covering are at Customer's charge.

3.2 When Customer collects goods personally at our warehouse, Customer is obliged to verify quantities and weights, as indicated on our delivery papers (delivery note or invoice). AEP does not accept complaints after 8 (eight) days from goods receiving.

4) **WARRANTY :**

4.1 Warranty becomes effective from the purchase date. The term of warranty is according to law. Warranty looses in case of :

- tampering of any type
- use incorrect or, anyhow, not corresponding to the specifications given by AEP
- unreadability of the label showing the serial (or lot) number when present
- product non identifiable as manufactured by AEP

AEP does not assume any responsibility for damages at things and/or people, eventually caused by the product if not duly used.

Intervention and/or repairing on the premises are not provided.

4.2 Our warranty commitment of supplied equipment good functioning involves a free repairing or free replacement in the shortest possible time of those parts which could be damaged because of a construction defect or a material defect during the warranty period, with the tacit unacceptability of any request of compensation either for damages or for other expenses.

All the repairing, under warranty and not, are going to be performed exclusively at our laboratory

4.3 All transport costs, there and back, related to goods to be repaired, are always at Customer's charge.

5) **PLACE OF JURISDICTION :**

5.1 For any dispute, the place of jurisdiction is Modena.

6) **VALIDITY :**

6.1 The offer has a validity of 90 (ninety) days form its issue date.